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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nick Scott Russell Group Art Unit:

Serial No.: 10/685,000 9999999 Examiner: Cao, Phuong Thao

Filed: October 14, 2003

Confirmation No.: 4770 For: SYSTEM AND METHOD FOR MANAGING

MESSAGES ON A QUEUE

Mail Stop: Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

Commissioner:

Applicant acknowledges receipt of the Office Action dated September 4, 2007, and respectfully requests the following amendments to the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text.

Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.